Duck Creek
Send
Underwriting

Quote Faster. Decide Smarter. Bind More.

Duck Creek

Send Underwriting orchestrates the people, data, AI, and processes behind complex commercial and specialty underwriting—helping underwriters evaluate more opportunities, focus their expertise on risk, and move business from submission to quote and bind faster.

With AI-powered submission intake, embedded rating, rule-driven document generation, and delegated authority management, Send Underwriting brings risk context, intelligence, and execution together in one underwriting experience. Decisions connect to the data, orchestration, and core systems that turn them into action—all as part of Duck Creek's Intelligent Core of Insurance.

Bringing home the gold for our customers
Send Underwriting is a named platform leader by Celent, Datos Insights, and IDC.

Celent. datos INSIGHTS IDC

The Opportunity

Put Underwriters Back on Risk
Underwriters spend ~40% of their time on non-core work across multiple applications.

See the Whole Risk
72% of underwriters cite poor integration—limiting a single view of the customer, portfolio, or appetite.

Connect Decisions to Execution
Pricing in spreadsheets, decisions in email, and underwriting across disconnected systems can separate decision-making from execution.

How Send Underwriting Moves You Forward

Submissions Arrive Decision-Ready
Send Underwriting turns unstructured submissions into structured, triaged, and decision-ready data, reducing administrative work so underwriters can focus their expertise on risk.

Work in One Place
Documents, data, pricing, approvals, and decisions live around each risk, rather than across disconnected systems.

Orchestrate End-to-End
One connected workflow, from submission to bind and beyond—connecting underwriting with the core, pricing, and rating systems.

Helps underwriters make more profitable decisions.

Built for Real-World Underwriting Demands

FEATURES

Everything in One Place

Submission intake, triage, underwriting, pricing, and reporting—all in one place and one source of truth.

Clearer Risk Picture

Track work from start to finish, enriched with third-party data to give underwriters the complete risk picture.

Decision-Ready Insights

Underwriting analytics and insights arrive with the risk in the workflow so underwriters can make faster, more informed decisions and write with confidence.

Faster Time to Value

Cloud-based delivery and ready-made workflows for 40+ lines of business integrate quickly with your existing processes and systems.

More Underwriting Capability

Eliminate rekeying and automate low-value, repetitive administrative tasks, giving underwriters more time to focus on better risk selection.

Why Carriers Win with Send Underwriting

One Platform, Every Operating Model

Support direct, delegated, and reinsurance on one platform. One data foundation, one set of controls, no separate reconciliation, and consistent controls across operating models.

AI Governed at the Platform Level

Put AI to work in live workflows with audit trails, usage controls, and human review. Send is certified to ISO 42001—a foundation for governed AI in production, while the market pilots.

Built for Complex Risk, Not Adapted to It

Handle layered structures, schedules of values, and multiple operating models. 40+ lines in production on pre-built insurance data models, not a blank canvas.

Underwriting-to-Core, Connected

Execute decisions where they're made, through Duck Creek Policy, Billing, Claims, and Loss Control. Send stays core-agnostic, integrating with the systems you already run.

Performance at Scale

7x
Faster time to quote.

65%
Reduction in product launch time.

40+
Lines of business in production.

USD$26B+
GWP supported in production.

Proven in the Market

NORTH AMERICAN SPECIALTY CARRIER

Bowhead Specialty built its business on Send—growing from startup MGA to a $850M+ GWP full-stack carrier, running its entire book on the platform through to a 2024 IPO.

LLOYD'S MANAGING AGENT

Argenta rolled out Send across all classes of business—bringing 23 products and 60+ users onto one platform for new business, renewals, and endorsements, without disrupting live underwriting.

> "Send was the right partner for our ambition, offering the functionality, size, and culture. The team has the right technical ability—it's a platform built by insurance experts who have deep experience in managing complex risks."

Andrew McNally, Head of Underwriting Management, **Argenta**