



# Embed Risk Intelligence Before Losses Occur.

Duck Creek Loss Control unifies risk data, underwriting decisions, and analytics in real time; enabling smarter pricing, proactive loss prevention, and disciplined risk selection across the portfolio.

Insurers gain earlier insight into exposure, scalable loss mitigation, and operational efficiency at scale, reducing claim severity, strengthening retention, and driving more profitable growth without added operational burden.



"We spent a lot of money, around \$300 million a year, in claims. After modernizing our loss control, we were able to reduce the claims frequency by 20%."

Duck Creek Loss Control User  
Specializing in workers' compensation

## Common Loss Control Challenges

## How Duck Creek Loss Control Moves You Forward

### Risk is identified too late to matter

Risk teams spend their time reacting to claims instead of preventing them; driving higher severity, higher costs, and missed opportunities to intervene earlier.



### Underwriting & loss control data parity

Risk data lives in different systems. Teams work from different views of the same account, slowing decisions, and weakening risk assessment.



### Most customers never get a visit

Manual, high-effort processes limit loss control to a small subset of policies, leaving hidden exposure unmanaged and value on the table.



### Intelligence where decisions are made

Real-time data and embedded insights uncover risks earlier. Teams adjust pricing, terms, and prevention strategies before losses occur.



### One connected execution flows

Unified, automated workflows align underwriting, loss control, and analytics around a shared view, eliminating manual effort and supporting decision-making.



### Loss control at portfolio scale

Digital tools and automation extend risk coverage across the entire book, uncovering risks and improving customer outcomes at scale.



Turn early risk intelligence into profitable growth.



# Built to Act on Risk Before Losses Occur

## FEATURES

### Unified Risk Data



Connect loss control, underwriting, and actuarial data for complete visibility.

### Automated Workflows



Reduce manual effort with task automation, service plans, and follow-ups.

### Predictive Risk Analytics



Leverage machine learning to anticipate risks and prevent claims.

### Insured Engagement Portal



Enable proactive communication and transparency with policyholders at scale.

### Flexible Integration Framework



Connect seamlessly to core systems and third-party data sources.

## Why Carriers Win with Duck Creek



### ● Reduced Claims Severity and Frequency

Proactively identify and mitigate risks earlier, significantly lowering claim volume and improving loss ratios across the portfolio.

### ● Improved Client Retention

Drive stronger engagement through consistent, value-added touchpoints that improve satisfaction and long-term loyalty.

### ● Improved Consultant Efficiency

Automate workflows and eliminate manual tasks, freeing teams to focus on higher-value risk management activities.

### ● ROI on Multiple Levels

Achieve measurable financial returns through improved efficiency, productivity gains, and optimized loss control operations.

### ● Operational Efficiency Gains

Reduce administrative burden and streamline reporting, enabling faster decisions and improved organizational performance.

## Proven in the Market

One P&C carrier saw a 60% reduction in administrative support time required to manage the workflow, and an average 85% to 92% overall increase in report quality.

"The system is easy to configure and quick to implement. As our business evolves, we have the flexibility to make changes quickly without having to involve developers."



Chuck Henry,  
Loss Control Director,  
West Bend Insurance Company

## Performance at Scale

400+

hours saved annually per consultant

230%

ROI on platform investment

150+

carriers depend on Duck Creek Loss Control

