



Duck Creek
Billing



Modern Billing for a Modern Consumer.

A configurable, enterprise billing platform built for complex programs, financial control, and global scale. Powered by low-code configuration and embedded automation that reduces manual effort, improves cash flow visibility, and delivers better customer and agent experiences. Finance teams gain real-time visibility and audit-ready control, while the business moves faster without added operational burden.

Bringing home the gold for our customers
Duck Creek is recognized as an industry leader and trusted by 75% of the world's largest global insurers.

Celent.



Gartner.



QKS Group

Luminary
Provider

Dominant
Provider

Leader*

Leader*

Leader*

*Core Platform

Common Billing Challenges

How Duck Creek Billing Moves You Forward

Manual billing complexity drives cost

Time-intensive invoicing, reconciliation, and follow-up increase operating expenses, introduce errors, and slow cash flow.



Slow billing changes limit responsiveness

Rigid billing plans and IT-dependent updates delay the launch of new products, channels, and payment options.



Limited financial visibility increases risk

Fragmented systems and delayed reporting obscure cash-flow position, delinquency risk, and collection performance.



Lower cost, higher efficiency

Automated billing, reconciliation, and transaction matching reduce manual effort, error rates, and cost-to-serve.



Faster billing changes, faster launches

Low-code Configuration Studio and reusable templates enable business teams to create and update billing plans quickly—without heavy IT.



Stronger financial control

Real-time billing and payment visibility, audit-ready controls, and cash-flow forecasting improve oversight and reduce financial risk.



Turn billing efficiency into profitable growth.

See Billing in action.

www.duckcreek.com

Duck Creek Billing

Configurable billing capabilities built for control, efficiency, and scale

FEATURES

Embedded Payments and Reconciliation



High-volume EFT, card, and alternative payment methods with automated transaction matching.

Automated Invoicing and Collections



Streamline invoice generation, dunning, and follow-up with rules-based automation.

Configurable Plans



Design and manage complex scenarios, including installments, group plans, commissions, and schedule overrides.

Real-time Visibility



Immediate insight into billing status, receivables, delinquencies, and cash-flow position with audit-ready reporting and forecasting.

Seamless Core and Ecosystem Integration



Integrate Billing with Policy, Claims, Payments, and partner systems to keep financial, operational, and customer workflows aligned.

Why Carriers Win with Duck Creek



● Stronger financial control

Real-time visibility into billing and payments, automated reconciliation, and cash-flow forecasting support confident, audit-ready financial management.

● Better customer & agent experience

Integrated across the full suite and powered Agentic Intelligence for smarter decisions, automated workflows, stronger compliance, and profitable growth.

● Lower operating cost

Automation across billing, invoicing, and reconciliation reduces manual effort, error rates, and cost-to-serve.

● Fast deployments & expansions

Pre-configured templates and integration services accelerate launches and support rapid market expansion.

● Flexible billing models

Support for installments, group plans, commissions, schedule overrides, and non-pay workflows enable carriers to handle complexity without added friction.

Performance at Scale

40+

billing invoices generated per second

300K+

EFT payments processed per hour

60+

contracted customers

Proven in the Market

One global carrier used Duck Creek Billing to improve cash-flow visibility, reduce manual effort, and gain greater control over complex billing operations.

"Duck Creek Billing has improved operational efficiency, streamlined financial management, and enabled a more seamless billing experience."



— VP, Finance, P&C Carrier

