



Duck Creek  
Billing



# Modern Billing for a Modern Consumer.

A configurable, enterprise billing platform built for complex programs, financial control, and global scale. Powered by low-code configuration and embedded automation that reduces manual effort, improves cash flow visibility, and delivers better customer and agent experiences. Finance teams gain real-time visibility and audit-ready control, while the business moves faster without added operational burden.

**Bringing home the gold for our customers**  
Duck Creek is recognized as an industry leader and trusted by 75% of the world's largest global insurers.

**Celent.**



**Gartner.**



**QKS Group**

Luminary  
Provider

Dominant  
Provider

Leader\*

Leader\*

Leader\*

\*Core Platform

## Common Billing Challenges

## How Duck Creek Billing Moves You Forward

### Manual billing complexity drives cost

Time-intensive invoicing, reconciliation, and follow-up increase operating expenses, introduce errors, and slow cash flow.



### Lower cost, higher efficiency

Automated billing, reconciliation, and transaction matching reduce manual effort, error rates, and cost-to-serve.



### Slow billing changes limit responsiveness

Rigid billing plans and IT-dependent updates delay the launch of new products, channels, and payment options.



### Faster billing changes, faster launches

Low-code Configuration Studio and reusable templates enable business teams to create and update billing plans quickly—without heavy IT.



### Limited financial visibility increases risk

Fragmented systems and delayed reporting obscure cash-flow position, delinquency risk, and collection performance.



### Stronger financial control

Real-time billing and payment visibility, audit-ready controls, and cash-flow forecasting improve oversight and reduce financial risk.



Turn billing efficiency into profitable growth.



Duck Creek Billing

See Billing in action.

[www.duckcreek.com](http://www.duckcreek.com)

## Configurable billing capabilities built for control, efficiency, and scale

### FEATURES

#### Embedded Payments and Reconciliation

High-volume EFT, card, and alternative payment methods with automated transaction matching.

#### Automated Invoicing and Collections

Streamline invoice generation, dunning, and follow-up with rules-based automation.

#### Configurable Plans

Design and manage complex scenarios, including installments, group plans, commissions, and schedule overrides.

#### Real-time Visibility

Immediate insight into billing status, receivables, delinquencies, and cash-flow position with audit-ready reporting and forecasting.

#### Seamless Core and Ecosystem Integration

Integrate Billing with Policy, Claims, Payments, and partner systems to keep financial, operational, and customer workflows aligned.

## Why Carriers Win with Duck Creek

### ● Stronger financial control

Real-time visibility into billing and payments, automated reconciliation, and cash-flow forecasting support confident, audit-ready financial management.

### ● Lower operating cost

Automation across billing, invoicing, and reconciliation reduces manual effort, error rates, and cost-to-serve.

### ● Flexible billing models

Support for installments, group plans, commissions, schedule overrides, and non-pay workflows enable carriers to handle complexity without added friction.

### ● Better customer & agent experience

Integrated across the full suite and powered Agent Intelligence for smarter decisions, automated workflows, stronger compliance, and profitable growth.

### ● Fast deployments & expansions

Pre-configured templates and integration services accelerate launches and support rapid market expansion.

## Performance at Scale


**40+**  
billing invoices  
generated per  
second

**300K+**  
EFT payments  
processed  
per hour

**60+**  
contracted  
customers

### Proven in the Market

One global carrier used Duck Creek Billing to improve cash-flow visibility, reduce manual effort, and gain greater control over complex billing operations.

 "Duck Creek Billing has improved operational efficiency, streamlined financial management, and enabled a more seamless billing experience."

— VP, Finance, P&C Carrier

