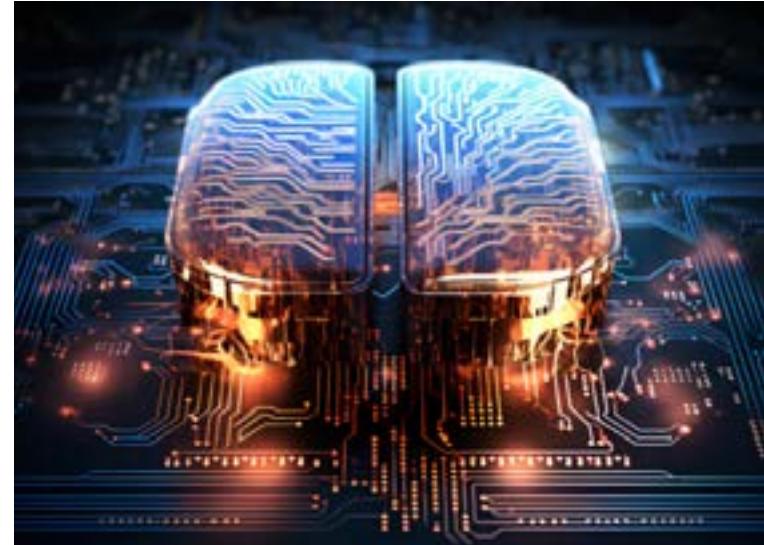# Duck Creek Intelligence

The AI Engine Powering Smarter Insurance Operations

Duck Creek Technologies

In P&C and general insurance, success demands more than generic algorithms from Artificial Intelligence (AI). It requires an understanding of insurance nuances, including regulatory compliance, complex rating structures, and claims workflows. Without that context, AI outputs can be inaccurate or even risky.

That's why a modern, purpose-built platform is essential for the smarter processes you need to improve efficiency, reduce risk, and scale. Duck Creek Technologies is where deep insurance expertise meets advanced AI to deliver transparency, speed, and confidence across your unique operations.

Smarter, More Efficient P&C Insurance

For decades, Duck Creek has been at the forefront of insurance technology, revolutionizing how carriers thrive and innovate. Duck Creek Intelligence fuses our deep insurance expertise with advanced AI to redefine how carriers operate, innovate, and lead.

Duck Creek Intelligence combines Document Intelligence, GenAI, agentic automation, and machine learning in one secure, transparent platform designed for real insurance workflows. By transforming raw data into actionable insights, we empower smarter decisions so you can innovate with confidence, not guesswork.

Accelerate time to value with out-of-the box document intelligence

Reduce operational cost and complexity without building from scratch

Stay future-ready for market, regulatory, and customer changes

Achieve profitable growth with smarter, faster risk assessments and decisions

Faster time to value, cutting months of manual data wrangling

Own your competitive edge and keep control over your most valuable data

Duck Creek Document Intelligence

Key Features

Imagine how quickly you can improve, innovate, and scale with:

▶ **Document Intelligence That Works Out-of-the-Box:** AI-powered summaries, citations, and extraction, instantly turning unstructured content into structured, actionable data.

▶ **AI Orchestration Purpose-Built for Insurance:** Coordinate AI workflows within a single platform that plugs directly into your Duck Creek core systems.

▶ **Low-Code, AI Building Experience:** Design intelligent workflows, agents, and AI models without the heavy engineering lift.

▶ **Seamless, Model-Ready Data Access:** Connect to Duck Creek Clarity and other data sources to power summaries, agents, and predictive analytics, without building integrations.

▶ **Your Logic, Your IP:** Securely embed proprietary algorithms, business rules, or your organization's "secret sauce" in every model, for full differentiation and data ownership.

▶ **Human-in-the-Loop by Design:** Configure transparent checkpoints and approvals anywhere in an AI-driven process to meet compliance and regulatory expectations.

▶ **Full Transparency & Compliance:** Every model, action, output, and agent is traceable and explainable, supporting responsible AI, regulatory oversight, and AI governance.

Technical Highlights

▶ Embedded within the Duck Creek SaaS Suite

▶ Out-of-the-box integration with the Duck Creek suite including Clarity, Policy, and Claims

▶ Role-based access security and fully isolated data environments

▶ API-enabled for external system connectivity

Imagine Smarter Operations Powered by AI that Understands Insurance

Processing claims in minutes, not days. Underwriting decisions backed by real-time insights and complete transparency. With Duck Creek Intelligence, these outcomes are purpose-built.

The future of insurance is intelligent, ethical, and human-centric. **Duck Creek Intelligence** supercharges your Duck Creek products, maximizes your investment, and accelerates your growth.

Chart your course to P&C insurance leadership today. Visit duckcreek.com/talk-to-sales to request a meeting. Let's discuss your specific needs and see a demo of our solutions.

About Duck Creek Technologies

Duck Creek Technologies is the intelligent solutions provider defining the future of the property and casualty (P&C) and general insurance industry. We are the platform upon which modern insurance systems are built, enabling the industry to capitalize on the power of the cloud to run agile, intelligent, and evergreen operations. Authenticity, purpose, and transparency are core to Duck Creek, and we believe insurance should be there for individuals and businesses when, where, and how they need it most. Our market-leading solutions are available on a standalone basis or as a full suite, and all are available via Duck Creek OnDemand.