digitide

Your AI-First
Business Integration Partner

55,000+
Employees
Globally

40+
Locations across
8 Countries

30+
Delivery
Centers

15+
Proprietary AI
Platform solutions

24+ Years
of Insurance
Domain Expertise

300+
Clients across
Various Industries

Duck Creek Practice

10+ Duck Creek implementations

75+ Duck Creek certified professionals

Experience in: Commercial Auto | Personal Auto | Property | Workers compensation | General Liability

Our Expertise

Extensive experience in P&C Insurance Domain and Duck Creek product testing, including system integration testing, user acceptance testing, performance testing, and API testing

Proven track record in large Business Process Outsourcing engagements across the Insurance and Financial industries

Ready to deploy integration solutions to integrate various upstream & downstream systems like CRM, Finance & accounting, Data hub, Document management and other third-party provider systems within the insurance ecosystem

Expertise in upgrades & cloud migration

Recognized as a leader in cybersecurity, having successfully prevented numerous intrusion attacks

Our Services

Business Analysis & Requirements Definition

Streamline processes using Duck Creek's Low code configuration tools to define clear requirements, accelerating product launches (e.g., new policies in 30 days)

Program Management & Governance

Implement Active Delivery Methodology for structured execution, ensuring continuous updates and minimizing upgrade costs

UAT & QA Testing

Reusable test assets (1000+ test cases & automation scripts) to reduce test cycle time

Leverage Duck Creek's cloud-native SaaS architecture (built on Microsoft Azure) for high availability, scalability, and reliability during testing

Duck Creek Core Module Expertise

Policy: Rapidly deploy products across channels using Low code tools

Billing: Process 2,000+ invoices/minute and 100+ EFT payments/second with real-time financial insights

Claims: Automate workflows to resolve 60,000+ claims/day during CAT events

Clarity: Unify Policy, Billing, and Claims data with external sources for actionable insights (<6 hours from source to report)

Duck Creek On-Demand Services

Utilize SaaS scalability to handle 30M+ claims and ensure compliance via pre-built regulatory updates

Configurable Solutions

Tailor payment plans, commissions, and workflows with Low code tools and 2,600+ APIs for third-party integrations

Legacy-to-Duck Creek Digital Transformation

Migrate legacy systems to cloud-native platforms (e.g., Clarity's data unification) to enhance agility and reduce IT costs

Data Migration & Integration

Ensure seamless claims/policy data migration using Clarity's curated data pipelines, combining Duck Creek modules with external systems

Business Process Transformation

Streamline insurance operations with Duck Creek's Low code configuration, pre-built integrations, and our BPM expertise for faster time-to-market

Duck Creek Certified Resources

Access certified professionals skilled in Policy, Billing, Claims, Clarity, and Distribution Management for smooth implementations and support

Our Value Proposition

Minimize Disruption

Let your stakeholders focus on core tasks while we handle system integration testing & UAT support and platform rollouts with automation suites and test accelerators

Expert Insurance Data Management

Over 24 years of experience in managing insurance data, ensuring compliance and accuracy during data migration to Duck Creek

Business Analyst Support

Our experienced analysts help define requirements, create use cases, and design training plans for smooth Duck Creek rollouts

Seamless Program Management

We manage the planning, execution, and integration of Duck Creek into your ecosystem, aligning with your business goals

Accelerate Your Transformation

Focus on your business while we manage the complexities of Duck Creek implementation

Our Success Stories

Client Description	Objective	Solution	Impact
Specialty Insurer with Global Presence	Streamline QA testing across legacy and digital platforms for multiple business lines	Implemented best practices, created regression test suites, and automated testing using Selenium	Reduced testing cycle times by **40%**, minimized rollbacks, and improved release quality
Public Entity Insurance Provider	Perform UAT for a Low code underwriting portal integrated with Duck Creek as the policy administration system while managing tight deadlines and limited resources	Deployed UAT team, created regression test suite with UiPath, and implemented metrics for quality	Portal went live in **5 months;** reduced manual testing by **35%**, accelerating QBI turnaround.
Regional Auto Insurer in New York	Conduct UAT for Duck Creek platform implementation, including third-party integrations	Engaged business users, leveraged ADO boards for test management, and generated detailed metrics	Reduced testing time by **40%** and familiarized users with the new system early in the cycle

About Us

Digitide is a global, AI-first, digitally enabled solutions provider delivering cutting-edge technology and business process services across industries. With a vision to scale success through data-driven digital transformation, Digitide empowers organizations to drive innovation, reduce costs, and accelerate growth. We are committed to leveraging AI, cloud technologies, and digital engineering to create business value and long-term success for our clients.

REACH OUT TO US

Email
Info@digitide.com

Linkedin
https://www.linkedin.com/company/
digitide-solutions/

Website
www.digitide.com