



## Accelerating Digital Transformation

Together, Shift and Duck Creek deliver a powerful solution aimed at settling policyholders' claims swiftly, equitably, and with remarkable accuracy. The collaboration not only improves customer retention but also drives widespread adoption of this transformative approach to insurance.

### Key Highlights



#### Real-Time Fraud Alerts in Duck Creek\*

Once fully integrated, insurers utilizing Duck Creek Claims will receive real-time fraud alerts directly within their claims management software environment. This empowers insurance professionals with immediate insights to make informed decisions.



#### Enhance claims experience

Settling policyholders' claims swiftly, equitably, and with pinpoint accuracy is a top priority for carriers. Shift & Duck Creek prioritize an exceptional claims experience, aligning with carriers' strategic initiatives.



#### Mitigating Friction in the Claims Processing

Using Shift's Claims Fraud detection provides real-time access to claims insights helps streamline the process, reducing delays and enhancing customer satisfaction.



#### Efficiency and Cost Savings

Identifying fraudulent claims in real time has been a longstanding challenge for insurance carriers. By integrating enhanced AI-driven fraud detection capabilities from Shift, carriers using Duck Creek can optimize their claims-handling operations, leading to improved efficiency and reduced costs.

Contact us to learn more: [partnerships@shift-technology.com](mailto:partnerships@shift-technology.com)

\*At the time of publishing, Shift Technology is currently in development of the full, live integration with Duck Creek

### About Shift Technology

Shift Technology delivers AI decisioning solutions to benefit the global insurance industry and its customers. Our products enable insurers to automate and optimize decisions from underwriting to claims, resulting in superior customer experiences, increased operational efficiency, and reduced costs. The future of insurance starts with Decisions Made Better.

### About Duck Creek Technologies

Duck Creek Technologies is the intelligent solutions provider defining the future of the property and casualty (P&C) and general insurance industry. We are the platform upon which modern insurance systems are built, enabling the industry to capitalize on the power of the cloud to run agile, intelligent, and evergreen operations. Authenticity, purpose, and transparency are core to Duck Creek, and we believe insurance should be there for individuals and businesses when, where, and how they need it most. Our market-leading solutions are available on a standalone basis or as a full suite, and all are available via Duck Creek [OnDemand](#). Visit [www.duckcreek.com](http://www.duckcreek.com) to learn more. Follow Duck Creek on our social channels for the latest information – [LinkedIn](#) and [Twitter](#).