



INTERTEL + Duck Creek

INTERTEL is a Duck Creek Solution Partner

INTERTEL's integration with Duck Creek provides value for claims handlers by further streamlining the evaluation process of injury claims. The benefits of this integration include increased efficiency, automated status updates, secure delivery of completed reports and instant access to critical information – resulting into informed decision-making and faster claims resolution.

Advantages

The INTERTEL and Duck Creek integration provides claim teams with:

- Auto-populated claims information from Duck Creek to the INTERTEL Request Form when ordering, eliminating any need to rekey information
- Automated status updates within Duck Creek
- Instant access within Duck Creek to critical information via INTERTEL's historical treatment timeline report and comprehensive medical canvass report
- Assistance with determining whether the claimant has a history of injury claims and/or pre-existing conditions
- Assistance with determining if the claimant received treatment prior to the date of loss
- Verification that alleged injuries are not those for which the claimant previously sought treatment
- Determination of whether the claimant has a history of injury claims
- Verification of medical treatment location information for targeted record retrieval



**40+ Years
of Industry
Experience**

**Largest
Medical
Canvass
Operation in
North
America**

**Utilized by
the Largest
Carriers and
TPA's in
North
America**

**Only
Pure-Play
Medical
Canvass
Provider**

About INTERTEL

For nearly 30 years, INTERTEL has been the nationally recognized leader in medical canvassing — providing the most secure, consistent, and accurate information to the insurance and claims defense industry.

Medical Canvassing is designed to gather data from medical facilities, such as hospitals, clinics, and pharmacies, in a specific geographic area to assist in verifying when and where a claimant may have received treatment. INTERTEL's scoring model and historical treatment timeline report allow a more comprehensive view of claim-related treatment information.

Why Choose INTERTEL?

- Largest medical canvass operation in North America with more than 40 years of industry experience.
- Utilized by the largest carriers and TPA's in North America, adhering to the highest data security and privacy requirements by undergoing an annual SOC 2 Type II audit.
- Provides multiple 3rd party data integrations to enhance output and accuracy.
- The only pure-play medical canvass provider that utilizes propriety technology to obtain medical treatment information securely, accurately, and timely.

Contact Us Today!

Call - (800) 791-7776
Visit - www.intertelinc.com
Email - info@intertelinc.com

