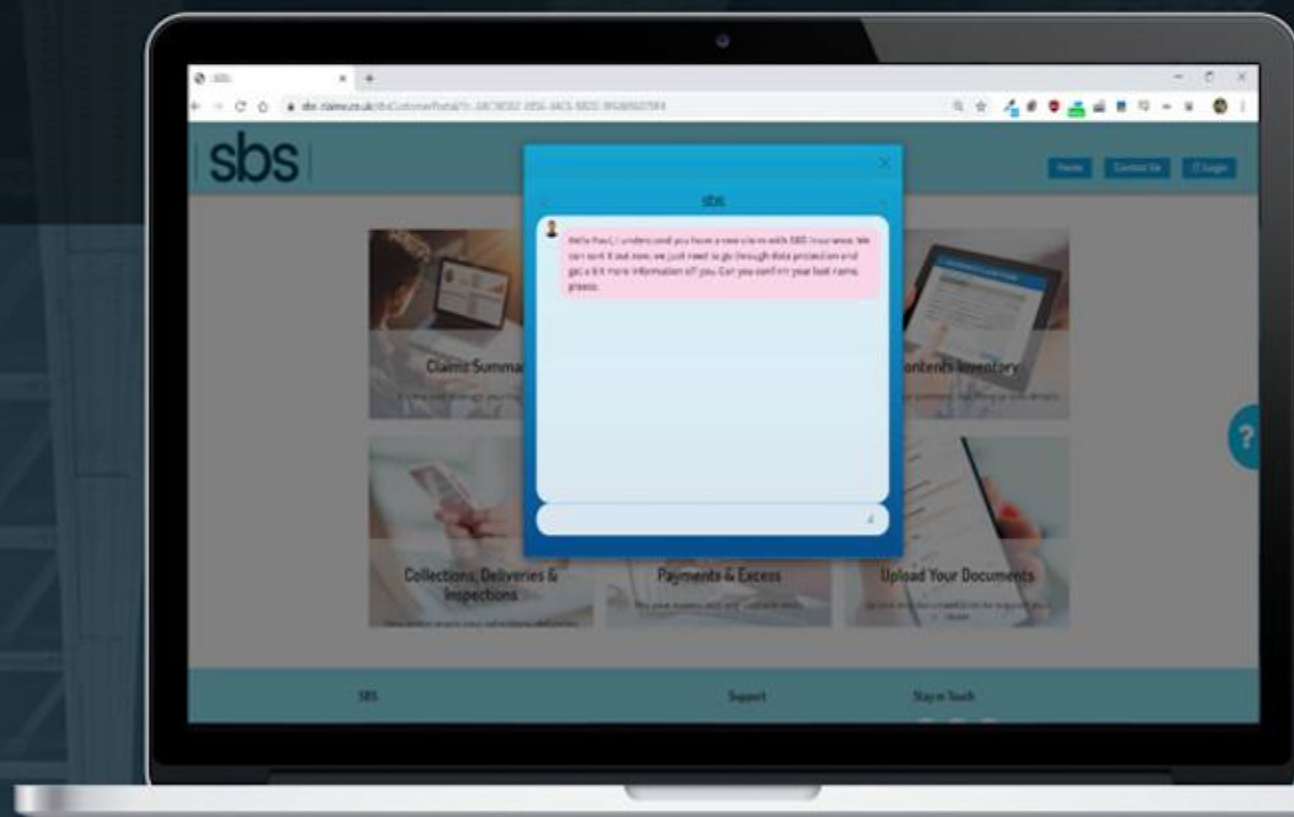
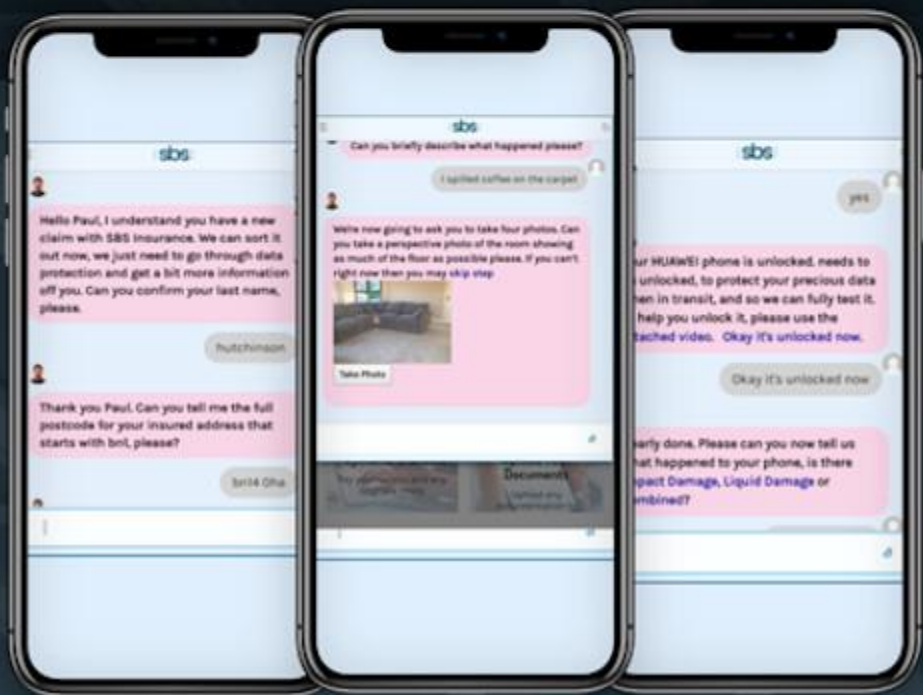


Digital Model – streamlining low risk claims

Leveraging technology & AI to deliver self-serve solutions, fast claim outcomes and reduce claims costs...

SBS Digital Claims Process

Chatbot, Self-Serve & Digital Customer Journey





sbs

Hello Paul, I understand you have a new claim with SBS insurance. We can sort it out now, we just need to go through data protection and get a bit more information off you. Can you confirm your last name, please.

Claims Summary
View and manage your claims

Contents Inventory
View your contents, inventory or loss details

Collections, Deliveries & Inspections
View and manage your collections, deliveries

Payments & Excess
Pay your excess and any upgrade costs

Upload Your Documents
Upload any documentation to support your claim

Step 2) Select a replacement:

[Show Filters](#)[Match Original Colour](#)

Same Brand Suggestions



Match: Slight improvement

£765.64

Make: Apple
Model: MRYP2B/A
Supplier: MR Systems

Compare?

[View](#)[Upgrade By Price £](#)[Downgrade](#)[Alternative Upgrade Options
\(Including Different Brands\)](#)