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Lighting the Way

SwiftUpgrade
Platform

The intelligent system designed to reduce TCO and increase core system value

Who is **AGGNE** ?

We're Aggne, a digital transformation company that believes that technology should be empowering, not a burden.

We believe in the power of advanced automation and artificial intelligence technology to remove administrative barriers, lower costs, lower risk, ensure compliance, make your IT more responsive and powerful, and to slingshot your organization to meet and exceed its goals.

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Upgrades are Key

Upgrades are an essential part of carrier's core strategy

Protects your core

- Provides the latest security and maintenance fixes
- Improves performance and scalability
- Keeps your core in the support windows

Takes advantage of new version features

- Offers new user features and functionality
- Provides a stable foundation for future enhancements
- Shifts maintainability from engineering to business

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Avoid the Status QUO

Supporting the Duck Creek Customer

Status Quo

Customers avoiding change

- Avoids costly and time-consuming upgrades

- Defers upgrades beyond the support window

Longer upgrade cycles

- Upgrade is similar to implementations, in terms of time, cost, and complexity
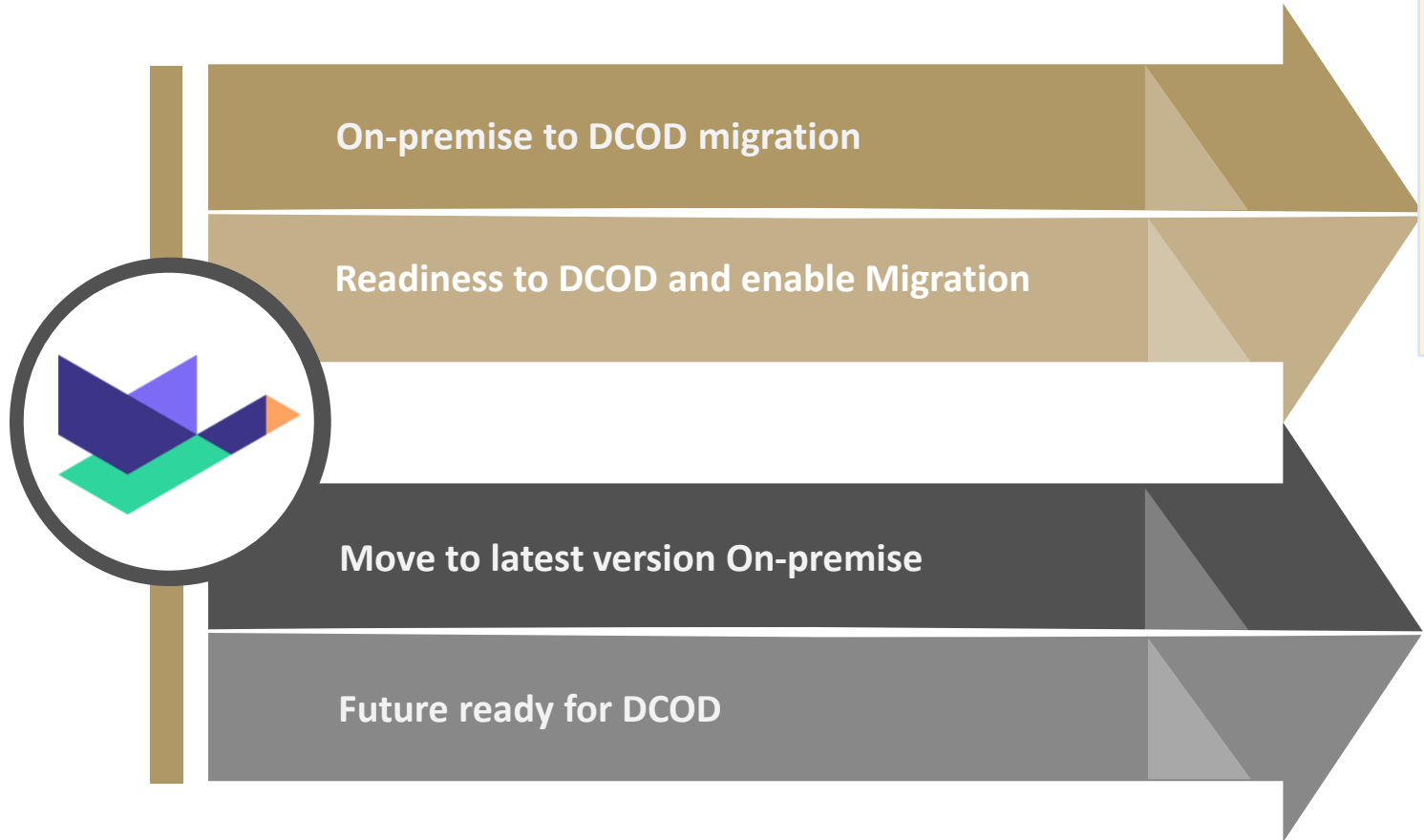- Upgrade process is unique to each customer

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Customers embracing change

- Stay current with the new features of Duck Creek

- Freeing limited IT resources for higher value work

Shorter upgrade cycles

- Shorten timelines

- Estimate complexity prior to the upgrade

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Different Options for Customer

On-premise to DCOD migration

Readiness to DCOD and enable Migration

Move to latest version On-premise

Future ready for DCOD

On-premise to DCOD

On-premise Migrations to DCOD

DCOD readiness kit

QA as a Service

On-premise to Future Ready (DCOD)

On-premise to latest version update

DCOD readiness kit

QA as a Service

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Traditional Options

Two choices for upgrading your core

You bought an expensive core system and now you need to upgrade it. You are facing an implementation scale upgrade. How do you approach it?

PARTNERS

Significant Costs

- Duck Creek and SI engagement and pricing
- 5+ week paid assessments
- 6+ month upgrade cycles
- $1,000,000's all in for upgrades
- Innovation is paused for upgrade cycle

IN-HOUSE

Significant Risks

- In-house engineering team engagement
- 5+ week paid assessments
- 9+ month upgrade cycles
- Lack of in-house upgrade experience
- Innovation is paused for upgrade cycle

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Upgrade Challenges

Upgrading core systems presents significant challenges for carriers

Implementation Scale Upgrades

Major version upgrades are historically large-scale initiatives that require a significant investment in time and resources.

Pauses Innovation Initiatives

Large scale upgrade initiatives detract from ongoing innovation and necessary business driven functionality.

Barrier to the Future

Upgrades are needed to move core systems to future focused scalability, cloud-based infrastructure, and architecture.

Encourages Deferral of Upgrades

Cost and scale of encourages deferring upgrades. This puts core systems at risk and adds additional maintenance cost.
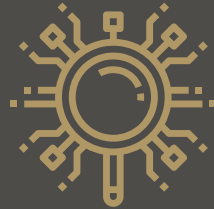
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A Duck Creek Service

Streamlines Process

Aggne knows the pain of upgrading and has created a process that streamlines upgrades for you. This takes the process from months to weeks.

Intelligent Platform

Automated and intelligent tools can quickly inform upgrade decisions based off previous upgrades.

Deep Upgrade Experience

Extensive experience in resolving complex upgrade challenges. Even challenging areas are simplified to ease decision making.

Complimentary Assessment Workshops

Complimentary upgrade assessments and workshops. This aligns all parties to the upgrade path and ensures transparent communication.

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Upgrade **Process**

SwiftUpgrade Platform

Discover

- Setup Access to Working Environment
- Understand Current Setup and Systems
- Assess Versions and End State

Assessment

- Perform Upgrade Assessment
- KPI's on Complexity, Commonalities and Code Health
- Review Upgrade Proposal

Upgrade

- Setup Preview Environment
- Automated Upgrade
- Instantaneous Feedback on Upgrade Decisions
- Take Manual Actions

Deployment

- Create new instance
- Upgrade in place

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Upgrade Assessment

What to expect from your Upgrade Assessment

The upgrade assessment will determine what it will take to get to the finish line together. Our goal is to shorten the cycle and reduce the impact to your organization.

- Establish a model to baseline the architecture including versions

- Architecture review

- Insight into the current state

- Deviations from the base to the custom

- Preparedness to the upgrade

- Upgrade roadmap

- A partnership to ensure we can get to the finish line together

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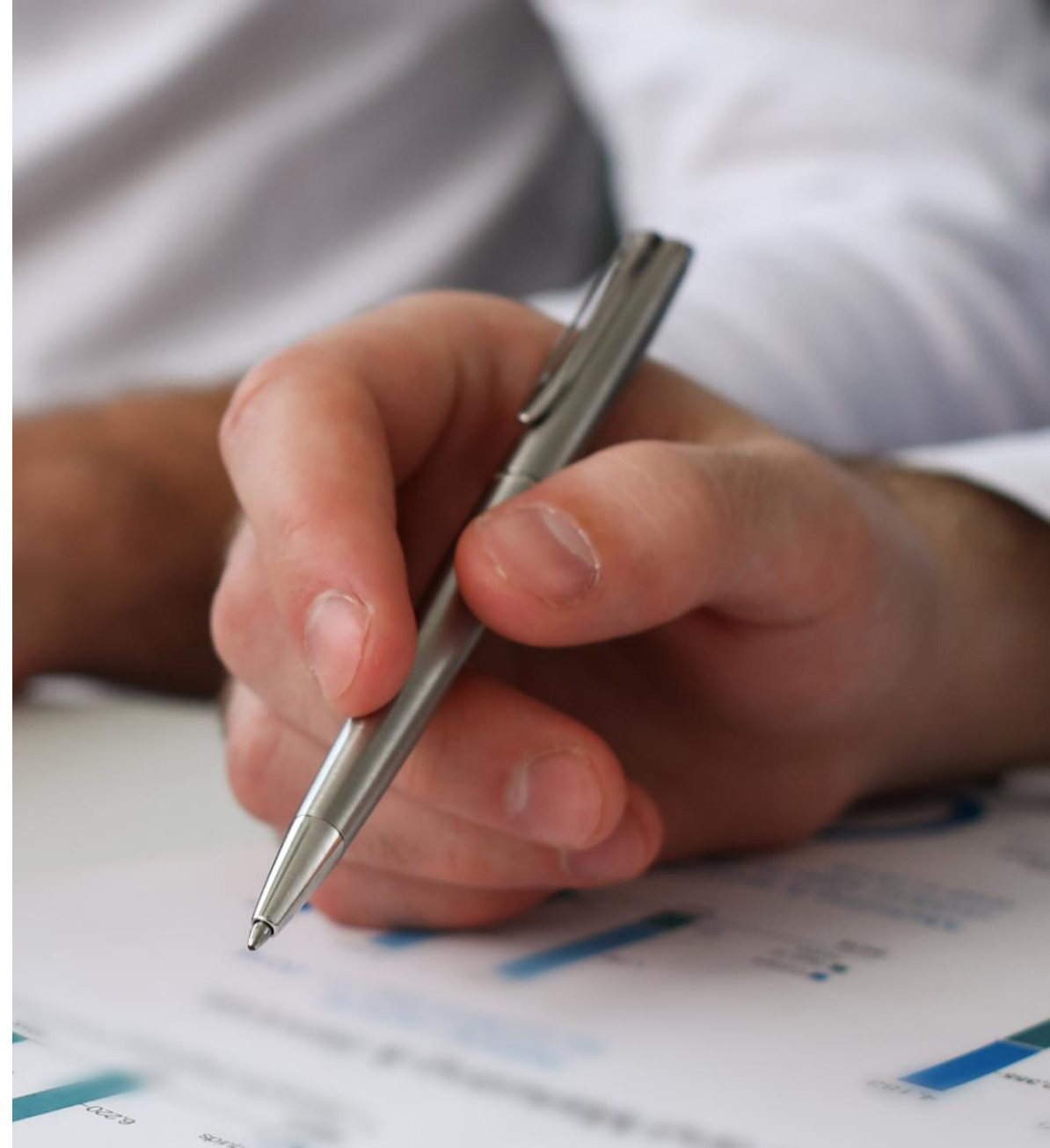
Upgrade Timeline

Supporting the Duck Creek Customer

Timeline Based on the Assessment

- Provide a clear timeline of expectations

- Time needed from the customer

Customer Dependencies

- Current state of regression

- Deployment process, ongoing projects, environment status

Upgrade Roadmap and Best Practices

- Platform upgrade process and pre-requisites

- Upgrade best practices

Project Plan

- Finalize the detailed project plan

- Post upgrade best practices

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Next Steps

Where do we go from here?

Set Up Your Complimentary Upgrade Assessment Workshops

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