

CREATE, VISUALIZE AND OPTIMIZE COMMUNICATIONS TO IMPROVE EVERY CUSTOMER INTERACTION

MIGRATE communications from existing platforms into a centralized hub for all your member communications

CONSOLIDATE your communications by designing templates that can be personalized and delivered to any channel, for any device

GAIN visibility into your customer's journey, the touchpoints that matter and orchestrate better experiences and outcomes

EMPOWER your business to customize and personalize communications in a controlled environment to reduce reliance on IT

ACCESS customer communications within seconds, giving CSRs and front line employees the information they need to serve members better

Quadient Inspire extends Duck Creek Claims to enable omni-channel communications managed by business users



Duck Creek Claims

Interactive Editor & Workflow

Customer Journey Explorer

QAR Archive & Retrieval



InspireXpress Migrations

OCC
Omni Channel Coordination

Output Management
Sorting, Splitting, Booklets, Mail Services

Messenger Delivery
Round trip delivery management & reporting

Digital & Mobile Responsive Design
HTML 5, Interactive Forms & Documents

