



Duck Creek  
Technologies

# Putting the I in AI: Enhancing Claims Decisions with AI and Analytics

**WEBINAR**

# Today's Speakers

## Moderator



**Gian Calvesbert**

Manager, Product Marketing  
Duck Creek Technologies

## Presenters



**Joe Dzigiel**

Principal Product Manager  
Duck Creek Technologies



**Jim Murphy**

VP of Products for  
North America FRISS

# Poll Question – Vote on Your Screen Now!

**How do you envision AI and analytics improving claims handling?**

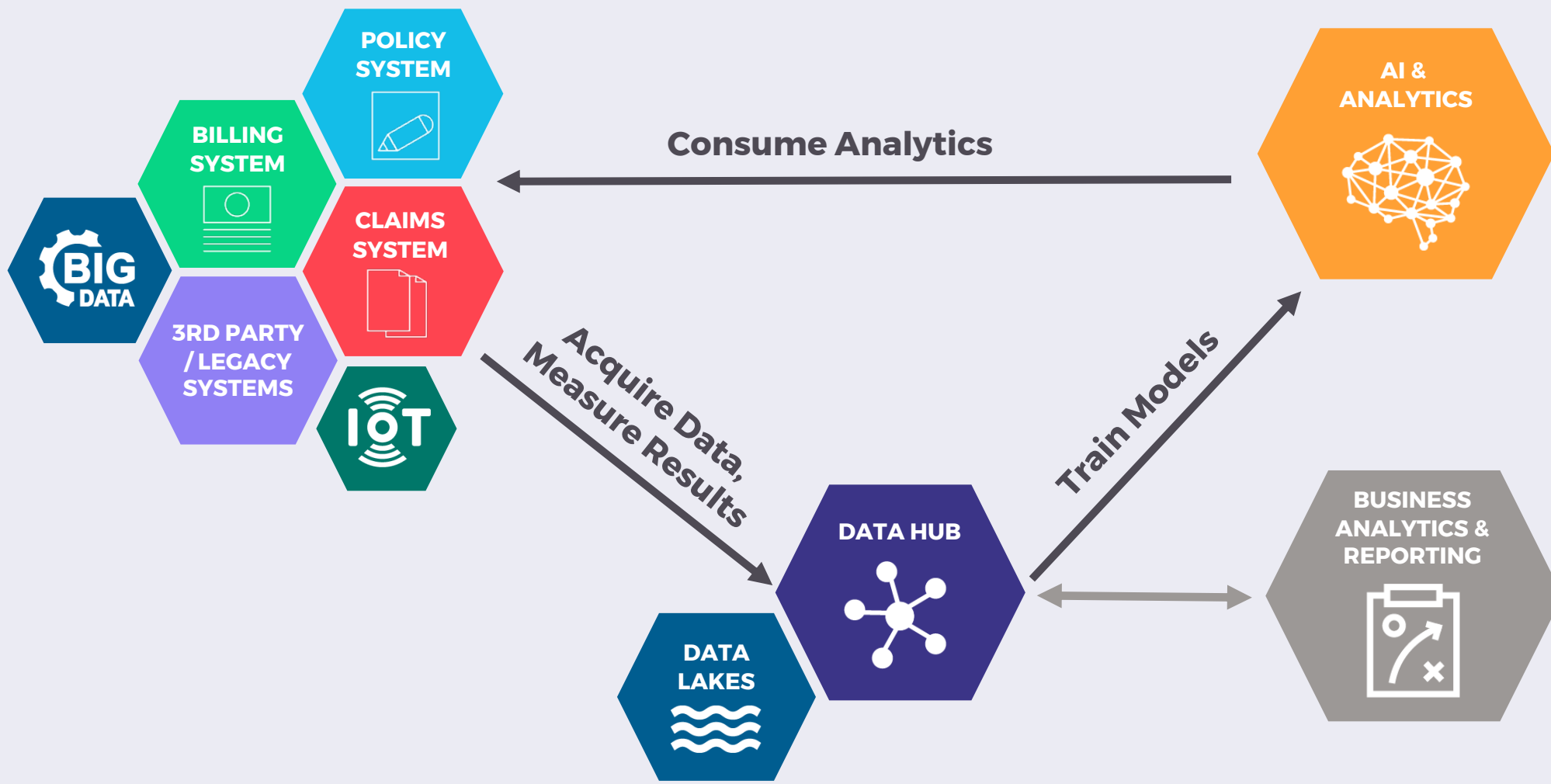
- Reducing claims handling expenses
- Achieving more consistent outcomes
- Enhancing customer experiences
- Overcoming talent loss/gaps

**What potential  
does AI offer to  
claims handlers?**



**What should be  
considered before  
incorporating AI  
into claims?**





What does  
success look  
like?



**How should  
carriers get  
started?**



# Thank you for joining us! **Q&A will now begin.**

## Moderator



**Gian Calvesbert**

Manager, Product Marketing  
Duck Creek Technologies

## Presenters



**Joe Dzigiel**

Principal Product Manager  
Duck Creek Technologies



**Jim Murphy**

VP of Products for  
North America FRISS