ONBASE ACCELERATOR FOR DUCK CREEK CLAIMS

Flexible solution that fits your situation

Better, faster claims decisions

Improved claims handling and accelerated cycle times

Dedicated support maximizes Duck Creek investment

Build the claims solution of the future

The OnBase Accelerator for Duck Creek Claims provides insurers with a complete view of their information so they can make better decisions, accelerate processes and deliver a better claims experience to the customer.

Validated by Duck Creek as a certified Anywhere Managed Integration (AMI) , the OnBase Accelerator for Duck Creek Claims can reduce the time of deployment by more than 50 percent and reduce the risk of upgrading both OnBase and Duck Creek.

Hyland®

OnBase is Hyland's enterprise information platform, combining integrated document capture, enterprise content management (ECM), case management, business process management (BPM), customer communications management and secure file sharing. OnBase extends and complements the value of the Duck Creek OnDemand platform.

ONBASE ACCELERATOR FOR DUCK CREEK CLAIMS: PRE-BUILT INTEGRATION CODE AND CONFIGURATIONS

With the OnBase Accelerator for Duck Creek Claims, insurers no longer need to consider the challenge of a custom-built integration between the claims solution and OnBase content services. This well-tested, pre-built integration, certified by Duck Creek, slashes the time, costs and risks associated with a traditional integration.

True point-and-click configuration minimizes the need for custom coding, accelerating your time-to-market for new products or services, decreasing capture and document management implementation time, and cutting costs by 50 percent or more. It also improves overall project team performance.

More than software alone, OnBase Solution Accelerators represent a package of Duck Creek-tested and approved software capabilities, Hyland professional services and ongoing customer support. It features pre-configured

solutions that address common use cases in claims, derived from real-world implementations. You can use these configurable component capabilities as-is for a solution to a particular problem, or extend as needed for a customized solution. Duck Creek has reviewed the Claims Accelerator to assure adherence to software design principles and quality criteria, and both Hyland and Duck Creek fully tested the solution to confirm it effectively integrates with each OnBase and Duck Creek release.

A SOLUTION THAT FITS YOUR SITUATION

Much like Duck Creek Anywhere, the OnBase Accelerator for Duck Creek Claims is designed to provide you with the flexibility you need to leverage the integration through your preferred solution methodology. That means the OnBase Accelerator solution is available whether you work within or outside of Duck Creek's Anywhere Managed Integration offering. It also means you can host the solution on-premises, within the Hyland Cloud or inside Duck Creek OnDemand.
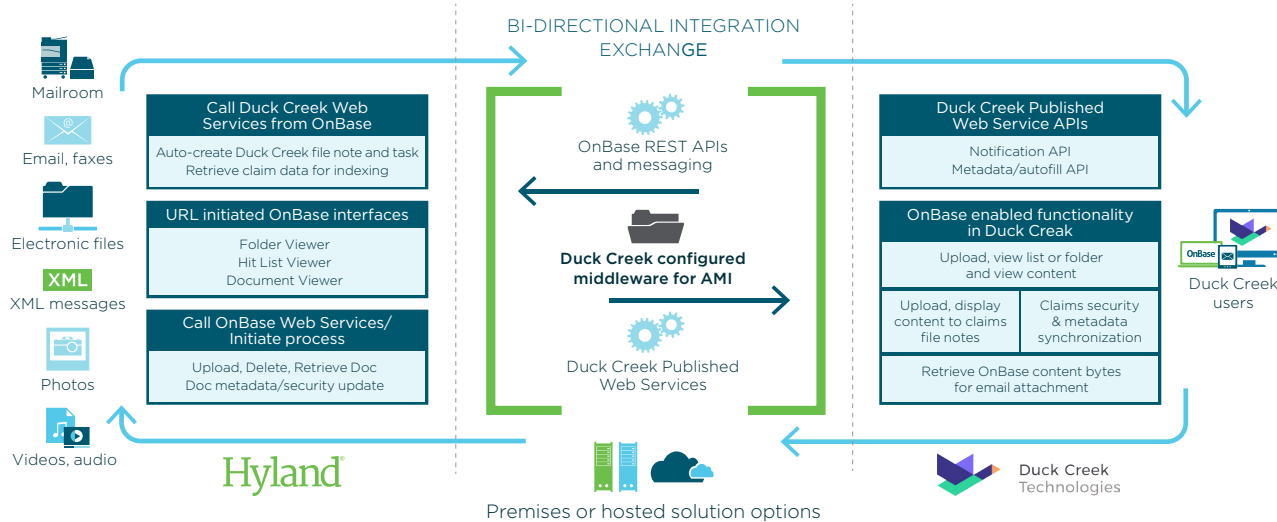
MAKE BETTER, FASTER CLAIMS DECISIONS

All content surrounding a specific claim is organized in a tabbed folder interface with supporting documents just a click away. Claims adjusters instantly access those documents directly from Duck Creek, improving decision-making and eliminating the need to search through multiple applications, file shares and paper records.

> " There were so many nonintegrated solutions like Duck Creek and our other homegrown systems. With OnBase, we bring them all together. It's the magic that gives us the edge we need to compete."
>
> **Joseph Malecki,** Senior Analyst, Utica National Insurance Group

MAXIMIZING THE VALUE OF YOUR DUCK CREEK INVESTMENT

Offering deep Duck Creek-specific knowledge and experience, Hyland's dedicated technical support team for Duck Creek customers ensures a smooth transition from testing user acceptance to taking the solution live and into day-to-day operation. With OnBase, you get a content services solution that's Anywhere Managed Integration verified and ready to go. This purpose-built accelerator for Duck Creek Claims empowers you to speed your integration and implementation by up to 50 percent or more. Now that's acceleration.

Additional benefits include:

- **Extends the core:** Empowers workers to manage scanned paper documents, print streams, application files, electronic forms, emails and more, all in the context of their familiar core system screens and business processes.

- **Simplifies information access and control:** Employees, agents and brokers spend less time looking for information and more time working with it.

- **Keeps information secure:** By applying multiple levels of protection, including advanced authentication and encryption, data is secure at rest, in use and in motion.

- **Speeds new product and process development:** With true codeless configuration so that non-technical line-of-business personnel can design or change products to meet evolving needs, create workflows that improve process efficiencies and generate reports that provide new insight.

BI-DIRECTIONAL INTEGRATION EXCHANGE

Mailroom | Email, faxes | Electronic files | XML messages | Photos | Videos, audio

Call Duck Creek Web Services from OnBase
Auto-create Duck Creek file note and task
Retrieve claim data for indexing

URL initiated OnBase interfaces
Folder Viewer
Hit List Viewer
Document Viewer

Call OnBase Web Services/ Initiate process
Upload, Delete, Retrieve Doc
Doc metadata/security update

OnBase REST APIs and messaging

Duck Creek configured middleware for AMI

Duck Creek Published Web Services

Duck Creek Published Web Service APIs
Notification API
Metadata/autofill API

OnBase enabled functionality in Duck Creak
Upload, view list or folder and view content
Upload, display content to claims file notes | Claims security & metadata synchronization
Retrieve OnBase content bytes for email attachment

Duck Creek users

Premises or hosted solution options

Duck Creek Technologies

IMPROVE CLAIMS HANDLING AND ACCELERATE CYCLE TIMES

Track missing or required information as the claim is being set up to ensure that it is collected and available for review before key determinations are made, and take action when something is identified.

The solution pulls information from Duck Creek to create claims correspondence and other related documents with minimal staff involvement. In turn, activities automatically trigger workflow processes, initiating requests for information and assigning. Insurers optimize document and data management, increasing workforce productivity and improve their essential day-to-day processes.

Learn more at **Hyland.com/Insurance**

Hyland®