DO YOUR CORE INSURANCE SYSTEMS PROVIDE A COMPLETE VIEW OF INFORMATION?

WHAT IF YOU COULD COMPLETE THE PICTURE?

OnBase complements the Duck Creek Suite, providing employees with a complete view of the information they need, when and where they need it.

OnBase centralizes all types of critical content and connects it to the data in Duck Creek Policy, Claims and Billing.
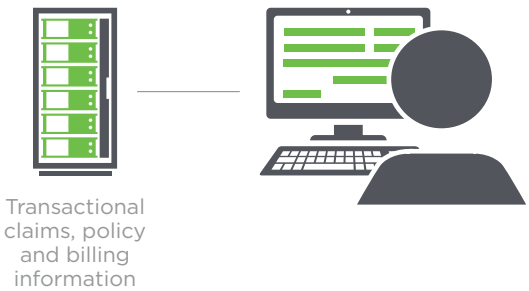
OnBase connects the data in Duck Creek to outside related content

You've invested in legacy and modern core systems to manage key data and operations — whether that's managing policy, claims and billing information, or information about your customer in a customer relationship management (CRM) system.

But you have critical related content — from documents and forms to notes and emails — that these systems can't effectively manage. This leaves your employees without easy access to all the information required to make decisions, manage processes and provide customer service.
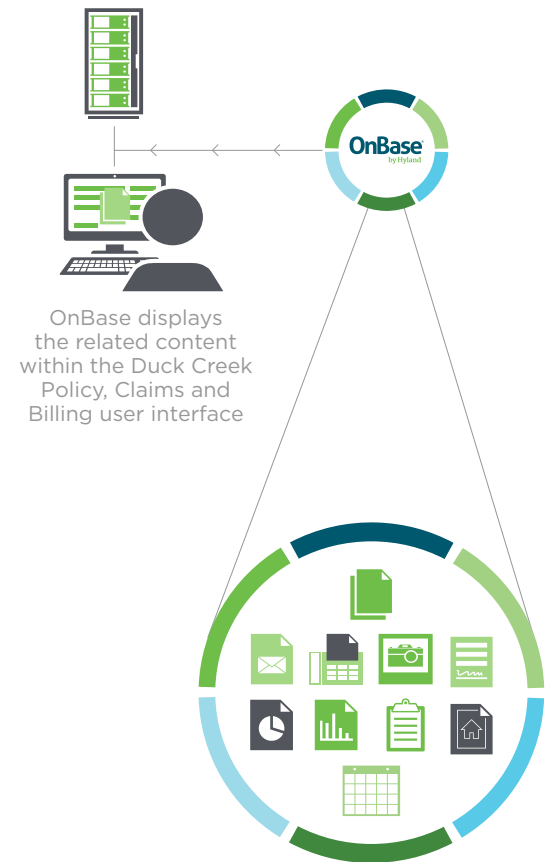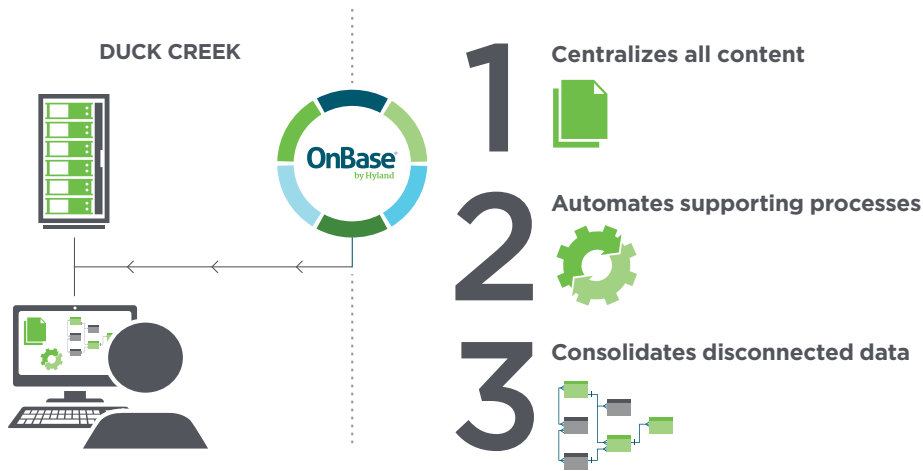
DUCK CREEK SUITE

Transactional claims, policy and billing information

RELATED CONTENT

Certificates of insurance
Endorsements
Claims photos
Medical records
Proof of identification
Drone videos
Emails
Excel spreadsheets

OnBase displays the related content within the Duck Creek Policy, Claims and Billing user interface

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DUCK CREEK

1 Centralizes all content

2 Automates supporting processes

3 Consolidates disconnected data

OnBase goes beyond linking content to the Duck Creek Suite by also managing **related processes and data.**
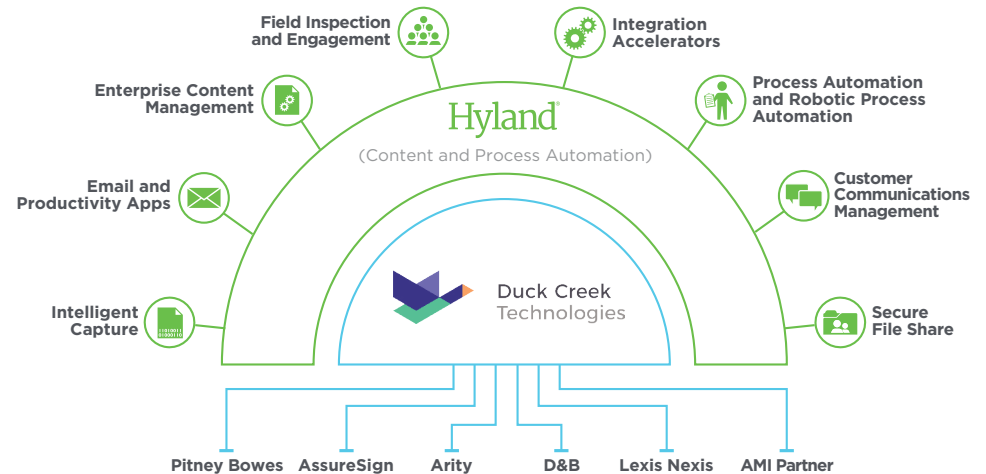
1. Centralizes all content: Duck Creek is designed to handle claims, policy and billing data, stored in a basic content repository. OnBase delivers a full range of enterprise-class, secure document management capabilities on a single platform, seamlessly integrated with your legacy or modern core system.

2. Automates supporting processes: While the Duck Creek Suite handles many critical processes, there are other processes that are either very expensive to implement or that your system simply wasn't designed to handle. OnBase allows you to quickly and easily extend existing processes and create new ones.

3. Consolidates disconnected data: While the Duck Creek Suite manages specific business data, there are related tasks, activities, conversations and other information being managed outside these systems — via email inboxes, spreadsheets, antiquated databases and legacy applications. OnBase consolidates scattered data, tasks and activities living outside your core systems into a single location where they are connected, tracked and auditable.

ONBASE PROVIDES THESE TOOLS NOT ONLY FOR THE DUCK CREEK SUITE, BUT FOR MULTIPLE SYSTEMS AND APPLICATIONS ACROSS YOUR ENTERPRISE

Learn more at **Hyland.com/Insurance**

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