Turnstile®

Nothing soft and fluffy about this cloud service.

Protecting the personal information of policyholders—both prospective and current—is paramount for insurance carriers. That’s why we built Turnstile® with ultimate security as our top priority beginning on day one.

**Facilities**
- Hosted in the US by an industry-leading SAS 70 compliant third party managed service provider
- Site manned 24x7x365 with operations personnel
- Preventative Maintenance contracts on all facility infrastructure
- Security lobby staffed 24x7
- Electronic security features including key card access, alarm, and CCTV archived video

**Application Architecture**
- Multi-tier architecture mapped into separate security zones isolated by firewalls and protected by managed intrusion detection and prevention systems
- For clients needing enhanced security, firewall restrictions and IP filtering can be implemented within the Turnstile application architecture to limit connectivity to pre-defined hosts

**Anti-Virus**
- All incoming requests are scanned for malware/viruses.
- Weekly vulnerability scanning of all hosts

**Intrusion Detection**
- Managed network intrusion detection and prevention
- Interconnected with tens of thousands of sensors around the world to proactively monitor and dynamically shield Turnstile from emerging global threats

**Denial of Service Defense**
- Requests on behalf of a carrier can be restricted to a pre-defined IP address or set of addresses
- Maximum payload can be configured by clients
- Isolated service broker module triages incoming requests mitigating the risk of exposing the processing engine
Information Security

- SSL encrypted client-server communication between Turnstile® and carrier
- Real-time, stateful service, where session is maintained only for the duration of a document processing transaction
- Encrypted client-key for transaction authentication
- Short (optionally zero) retention period associated with processed documents
- If stored, files are encrypted using a client-specific encryption key

Active Non-Repudiation Defense

- SSL encrypted communication
- Available IP Restriction
- Requests utilize a nonce and shared secret

Agencyport Software® helps the nation’s top P&C insurance companies engage simply and quickly with their distribution channels and technology partners—optimizing efficiency, improving the quality of underwriting and differentiating carriers from their competition. For more information contact sales@agencyport.com or 866.539.6623.